

SUMMARY

Software Engineering student open to full-time and Fall 2026 co-op software developer roles in Toronto/GTA. Combines full-stack project experience with 5+ years of IT systems experience, bringing strong habits in debugging, production support, deployment validation, technical documentation, and systems reliability. Interested in building reliable, user-focused software while contributing to collaborative engineering teams.

TECHNICAL SKILLS

Languages: JavaScript, TypeScript, Python, Java, SQL, C

Frontend: React, Next.js, Vite, HTML5, CSS3, Tailwind CSS, Responsive Design, Accessibility

Backend & Data: Node.js, Express, MongoDB, REST APIs, API Design, Data Modeling

Tools & Practices: Git, GitHub, Debugging, Testing, Code Review, Documentation, Deployment Validation

PROJECTS

- IT Ticketing System

React, Node.js, Express, MongoDB

Live: [it-ticketing-system-pi.vercel.app](#) | [GitHub: github.com/proyneon-hub/it-ticketing-system](#)

 - Built a full-stack support ticketing app for creating, filtering, assigning, updating, and deleting IT tickets.
 - Implemented persistent MongoDB storage, REST API integration, status workflows, assignment, and filtering logic.
 - Modeled real IT service workflows from support experience to create practical user and admin flows.
- Chess Game

Next.js, TypeScript, Tailwind CSS

Live: [test-chess-game-roy-kappa-five.vercel.app](#) | [GitHub: github.com/proyneon-hub/Chess-Game](#)

 - Developed an interactive browser chess app with component-based UI design and predictable frontend state handling.
 - Used TypeScript and reusable components to support maintainable user interaction and game-rule behavior.
- Personal Portfolio

HTML, CSS, JavaScript

Live: [pramitroy.tech](#) | [GitHub: github.com/proyneon-hub/personal-portfolio](#)

 - Built a lightweight, accessible portfolio with semantic HTML, modern CSS, modular JavaScript, SEO metadata, and simple deployment.

PROFESSIONAL EXPERIENCE

- IT Technician, Blum Technology, formerly CDI Technologies - Markham, ON

May 2019 - Nov 2023

 - Resolved hardware, software, operating system, and network issues for corporate and educational clients through L1/L2 support.
 - Prepared approximately 200 devices per week through repair, configuration, cloning, imaging, testing, and secure data wiping.
 - Supported thousands of device workflows over 4+ years and configured/repaired Chromebooks for TDSB deployments.
 - Installed and supported Windows systems, updates, drivers, and security patches; documented repeatable troubleshooting steps.
 - Trained and onboarded 10-15 employees on standardized device preparation, troubleshooting procedures, and technical workflows.
- Security Concierge, SMS Securities - Toronto, ON

May 2024 - Present

 - Maintained detailed incident, visitor, and delivery logs; trained 5-6 new recruits on procedures and reporting expectations.
- IT Support, Neon Valley Signs Ltd. - Etobicoke, ON

Oct 2016 - Nov 2018

 - Supported hardware, printers, network devices, software applications, PC connectivity, and general IT maintenance.

EDUCATION		CERTIFICATION	
McMaster University	Expected 2028	Google IT Support Professional Certificate	Issued Oct 2024
B.Tech in Software Engineering Full-Time & Fall 2026 Co-op Candidate			